Sage 200 Ideas Portal Usage Guidelines

July 2025, effective – 01 July 2025

Welcome to the Sage 200 ideas portal — a space where you can share your ideas for Sage 200 features, either new or updates to existing ones. We have some simple rules for online behaviour that helps keep the Sage 200 ideas portal a friendly and supportive place for its members.

To register for Sage 200 Ideas portal, you must be 18 years of age or older. By registering, you agree to follow these Sage ideas portal Usage Guidelines and to be bound by Sage's Privacy Notice where applicable. You also must be an active Sage 200 customer, Sage 200 Partner or Sage 200 Tech Partner/ ISV/ Developer.

1. **Keep it relevant**

   The Sage 200 Ideas Portal is here to help people post feature enhancements for Sage 200 (UKI). Keep the discussions relevant and on-topic, and please don't discuss personal matters or be abusive towards any company or product. Where the idea doesn't relate to the software, or it's a defect these will be removed and our processes related to those items should be followed.

2. **Keep it courteous**

   Sage 200 Ideas Portal is a great place to share ideas, how this impacts your business and any potential workarounds etc to help us fully understand the use case. We encourage respectful debate and discussion, but attacks on other posters will not be tolerated. Where language or questioning could be deemed inappropriate, these comments will be redacted.

   Where an idea isn't clear, and there are questions to be asked, this is for Sage to do. Sage has a user type which will show as Admin in the comment history. Where an idea is yet to be reviewed by Sage these will show with a status of "Review Required". We ask partners and developers to refrain from questioning customers and leave that to Sage Admins.

   Don't post anything unlawful, libelous, defamatory, obscene, pornographic, indecent, lewd, harassing, threatening, harmful, invasive of privacy or publicity rights, abusive, inflammatory, or otherwise objectionable or injurious to third parties.

3. **Keep it spam-free**

   The Sage Ideas portal is not the place to promote unrelated third-party services, products, websites, or organisations, so don't post advertising, junk mail, spam, chain letters, etc. Ideas or comments on ideas that fall into this category will be removed.

4. **Keep it legal**

   Don't post any content that could potentially harm others. This includes anything that might infringe on someone else's rights (like patents, trademarks, trade secrets, or copyrights), contain viruses or other harmful code, or encourage illegal activity.

   Additionally, the provision of items like SQL Scripts or guidance to do things that will are in contravention with our product terms are also not permitted.

5. **Don't game the system**

   We want customers to raise and vote for ideas, that way when we begin a feature design this means that we can easily connect to get more insight and so that they can be kept up to date as to progress. Where an organisation wishes to cast a vote, we kindly ask the this is only done once per idea per organisation, where an organisation votes multiple times these duplicate votes may be removed at Sage's sole discretion.

6. **Be careful**

   Most people are happy to help out in an online portal. Just keep in mind that the advice shared here is based on personal experiences, so it's up to you to decide whether it's suitable for you or not. If something doesn't feel right, it's totally okay to skip it.

   Also, let's make sure we keep the ideas portal a safe space for everyone. Avoid sharing personal details like your name, address, age, or phone number. And if someone ever asks you for sensitive info like your account number, address, password, or credit card details, remember it's best not to give it out. Where comments or ideas contain this information, it will be redacted or deleted.

7. **Keep confidential information confidential**

   Make sure you don't share or discuss any confidential info or personal data (as defined by the General Data Protection Regulation) about yourself, your company, Sage, or anyone else. It's up to each of us to double-check that posts don't contain anything that could be considered confidential or personal data by someone else.

   This includes things like proprietary info, trade secrets, details about Sage-related agreements, nondisclosure agreements, sales or service agreements, any data that identifies or relates to an individual, or anything else that could be deemed confidential.

8. **Sage retains the right to remove content and limit users' access**

   While we usually don't edit content posted by members of Ideas Portal, we do reserve the right to limit access or remove anything that doesn't align with our Usage Guidelines or is inappropriate, harmful, or inaccurate. Some portal members may also have this right.

   If the Portal Usage Guidelines or other terms aren't followed, access to our services might be suspended or terminated. If your account is suspended, you won't be able to sign in. So, let's all do our best to keep the Sage 200 Ideas portal a welcoming and helpful place for everyone.

9. **Disclaimer of Warranties and Limitation of Liability**

   Most of the content is created by members like you, and it's important to remember that each person is responsible for their own material. Sage does not control or take responsibility for third-party content.

   Keep in mind that Sage doesn't guarantee the accuracy or quality of any material shared in our community, so it's important to use your own judgment. We won't be held liable for any content, errors, or losses that may result from using or relying on the material shared here.

   Thanks for your ideas, comments & participation, and happy posting!

   Sage | Cobalt Business Park | Newcastle-Upon-Tyne Tyne & Wear NE28 9EJ | UK